Atlas Copco and the e-business Annika Berglund

Senior Vice President, Group Communications



Vision and Belief

- Atlas Copco will be at the forefront in using the Internet to broaden and deepen its sales reach, to improve service to customers, and to develop internal efficiency.
- Atlas Copco shall use the Internet for information, for interaction, and for transactions with customers, suppliers, and employees, as well as with other stakeholders at all levels. Atlas Copco should be easy to do business with.
- It is crucial for Atlas Copco to make the most of the Internet trend to safeguard future growth, so adequate resources must be allocated to carry out this task.



Strategy

- All brands shall have web sites
- We should give each product and service its best chance
- The sites shall be marketed
- Standardized Internet software shall be used
- Internet activity shall be measured and the sites continuously improved
- The Internet shall be used by Atlas Copco people



Project Model and Portfolio Interaction is our Biggest Challenge

	Information	Interaction	Transaction
Customers	Catalogues e-marketing	e-learning customer self-service	e-commerce
Internal	career opportunities	e-learning career opportunities	payroll
Partners			procurement
Suppliers			procurement

Atlas Copco - from the Inside

Board of Directors

President and Chief Executive Officer

Executive Group Management and Corporate Functions

Compressor Technique

Airtec

Portable Air

Industrial Air

Oil-free Air

Atlas Copco Applied Compressor and Expander Technique

Construction & Mining Technique

Atlas Copco Rock Drilling Equipment

Atlas Copco Craelius

Uniroc

Atlas Copco Construction Tools

Atlas Copco Wagner

Industrial Technique

Milwaukee Electric Tool

Atlas Copco Electric Tools

Atlas Copco Industrial Tools and Equipment

Alliance Tools

Rental Service

Prime Service

RSC

Product and Sales Companies



Atlas Copco - from the Outside

































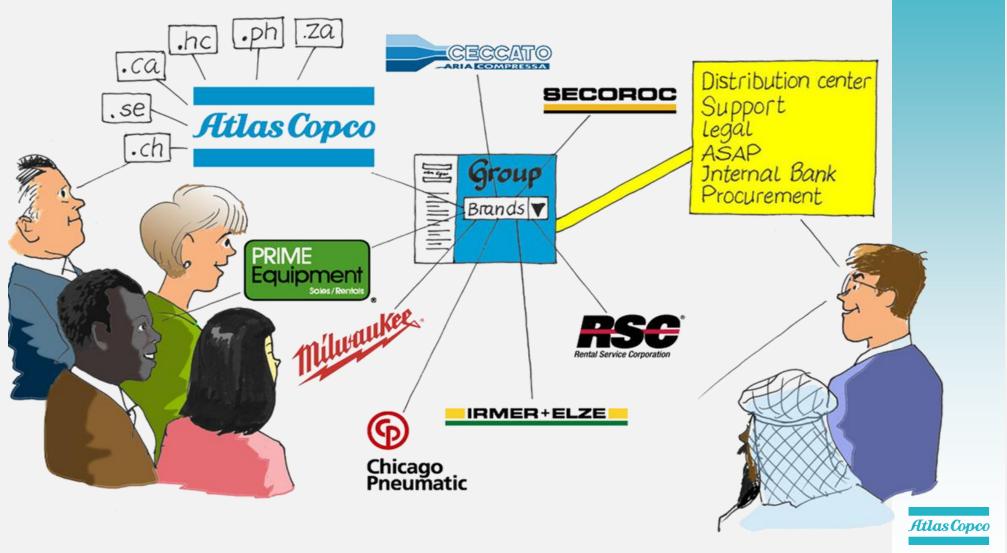








Atlas Copco Group e-mall



To be, and stay, in the forefront





Atlas Copco

e-Business @ Industrial Tools and Equipment Division

Christer Bülow

Manager Sector Tools, Atlas Copco Tools AB



Vision

 To be perceived, by our customers, suppliers, distributors and employees, as the best provider and creator of value, solutions and services on the net and to support our business with seamless processes based on web technology.

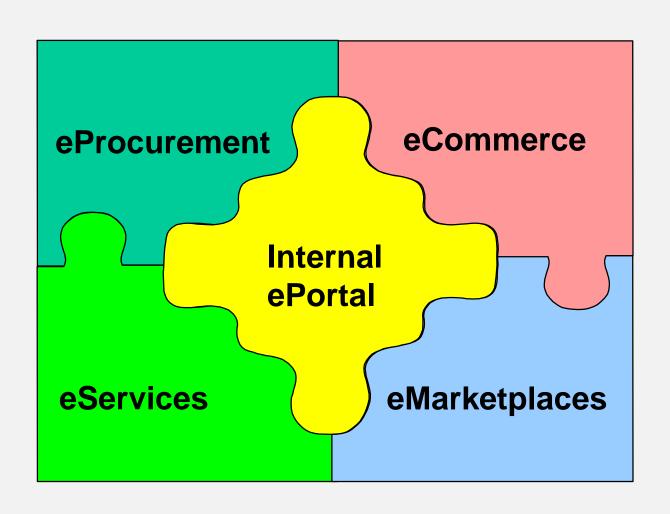


Focus

- Focus on interaction with key customers
 (Invite key customers to our eServices and eCommerce)
- Support and involve our distributors
 (Strategy developed by Internet reference group)
- Rationalizations
 (Process improvements, reusability, FAQ)



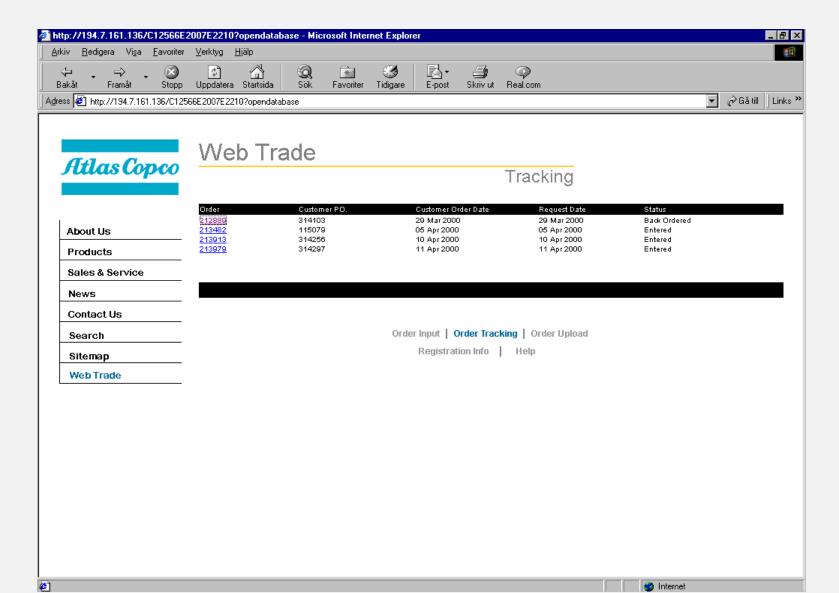
The eElements







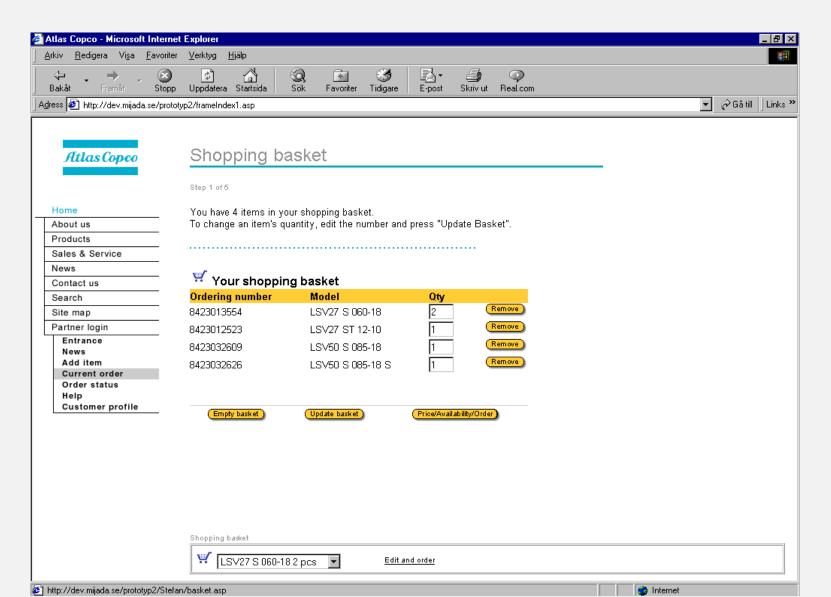
eCommerce - phase 1







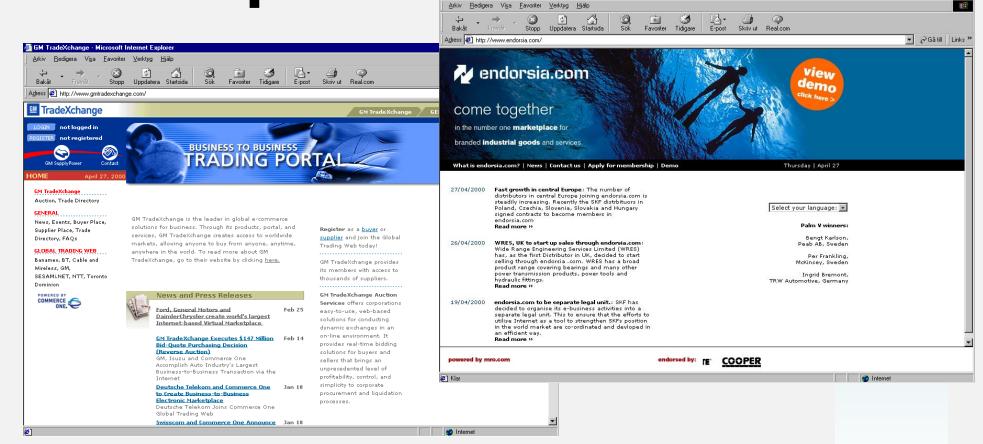
eCommerce - phase 2





Integration with eMarketplaces







Targets eCommerce & eServices

- 40% of our order lines via Internet by year end 2001.
- 5 % of our order lines via eCommerce phase 1 by year end 2000.
- All major Sales Companies should have a local website, using the standard templates, by year end 2000.

eCommerce phase 2 operational by year end 2000.

eCommerce





Atlas Copco